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ILLINOIS COMMERCE COMMISSION

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
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Illinois Bell Telephone Company
 (Ameritech Illinois)

CHIEF CLERK'S OFFICE

Petition For Permission To Place Into Effect
 On Less Than 45 Days' Notice Revisions To
 Service Interruption Tariff

00-0694

PETITION

Illinois Bell Telephone Company ("Ameritech Illinois" of "the Company") hereby requests, pursuant to Section 9-201 of the Illinois Public Utilities Act, permission to place into effect on less than 45 days notice First Revised Sheet No. 21 and Original Sheet No. 23.1 of Part 2, Section 2 of Tariff Ill. C.C. No. 20. These revised tariff sheets, copies of which are attached hereto as Exhibit A, reflect revisions to the provisions of the tariff which provide credits for interruptions to service. Ameritech Illinois requests that the Commission permit the revised tariff sheets contained in Exhibit A to become effective on one day's notice.

In support of this Petition, Ameritech Illinois states as follows:

1. As the Commission is well aware, Ameritech Illinois' service quality performance relative to installation and repair (out-of-service over 24 hours) has been the subject of regulatory concern and scrutiny over the last few months. The Company has launched a major initiative to improve its performance on these measures. As part of this overall service improvement program, Ameritech Illinois announced on September 18, 2000, that it would offer enhanced credits to residence customers during the duration of the service improvement program.

2. This credit plan has been the subject of further analysis and development since that time. Ameritech Illinois will now offer the enhanced credit plan retroactively to January 1, 2000.

3. In addition, the existing tariff which provides pro rata credits for service interruptions over 12 hours at the customer's request is being modified to make those credits automatic where the customer has been out of service for more than 24 hours.

4. The attached tariff sheets describe both the ongoing and retroactive credit plan for residence customers. Ameritech Illinois seeks to have these tariff sheets become effective on one day's notice.

WHEREFORE, Ameritech Illinois respectfully requests that the Commission grant the Company permission to place First Revised Sheet No. 21 and Original Sheet No. 23.1 of Part 2, Section 2 of Tariff III. C.C. No. 20 in effect on one day's notice.

Respectfully submitted,

ILLINOIS BELL TELEPHONE COMPANY

By: Louise A. Sunderland
One of its attorneys *dp*

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CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing Petition was served upon
the Chief Clerk's office of the Commission by hand this 25th day of October, 2000.

Louis A. Sunderland *LS*

VERIFICATION

I, Deno Perdiou, hereby swear and affirm that the information contained in the attached Petition for Permission to Place into Effect on Less Than 45 days' Notice Revisions to Service Interruption Tariff is true and correct to the best of my knowledge, information and belief.



Deno Perdiou

Subscribed and Sworn to
before me this 25th day of
October, 2000.


Notary Public